






Innovation: Insurance Re-imagined




Innover et réimaginer l'assurance

Agenda, Tuesday May 7, 2019				
Time	Topic	Session	Room	Sponsors
10:30 AM – 7:00 PM	Registration Opens			Platinum   
11:00 AM - 12:00 PM	'New to the Conference' Coffee and Muffins (for delegates, sponsors, exhibitors)			
12:30 PM - 2:15 PM	Opening Keynotes	Stanja Frenette, Chair Opening Remarks Elder Ceremony Stephen Frank Overview Moderated Panel: Innovation – Insurance Re-imagined		
2:30 PM - 3:30 PM	Workshop 1			
1A	Health	Emerging Foot Orthotic/Orthoses Technology		
1B	Disability	The Shifting Focus of the Plaintiff Bar: How to Navigate the Changing Landscape of Litigation in Life and Health Insurance		
1C	Life	Working with the Coroner's Office on Life Claims		
1D	Anti-Fraud	Use of Surveillance from Legal and Practical Perspectives		
1E	Disability	CBT and Pharmacogenomics – Should you pay for it?		
1F	Critical Illness	Critical Illness Benchmark Definitions		



Please review the agenda.
 If you would like to attend, your next step is to sign up for an event account.
 Please use: <https://www.clhia.ca/signup>. Once approved, you'll receive notification you can register.





3:45 PM - 4:45 PM	Workshop 2			Gold
2A	Health + Dental Claims Roundtable (CLHIA members only)	Moderators: Stanja Frenette, Pacific Blue Cross, Stephen May, Manulife		
2B	Creditors' Claims Roundtable (CLHIA members only)	Moderator: Alain Maille, Industrial Alliance		
2C	Disability	A Professional's Guide to Understanding and Interpreting Cognitive FCEs		
2D	Critical Illness Roundtable (CLHIA members only)	Moderators: William Chartrand, Munich Re, Julie Dompierre, Industrial Alliance		
2E	Anti-Fraud	Evolution of Analytics in Combatting Fraud		
2F	General	Osteopathic Treatment - Your Plan Sponsors and their Employees Benefit		
5:00 PM - 7:00 PM	Opening Cocktail Reception in Exhibit Hall			
Wednesday May 8 2019				
Time	Topic	Session	Room	
6:30 AM – 7:15 AM	Explore Vancouver on Foot (run or walk)			
7:30 AM – 8:30 AM - Sponsored Breakfasts				
A	Breakfast Sponsored Seminar by DaisyIntel	AI and the Battle Against Insurance Fraud		
B	Breakfast Sponsored Seminar by Canadian Association of Naturopathic Doctors	Naturopathic Doctors – Providing Innovative Health Solutions		
C	Breakfast Sponsored Seminar by Orthotics Prosthetics Canada	Considerations in Determining Orthotic and Prosthetic Treatment		



D	Breakfast Sponsored Seminar by Dexcom	The Value of Continuous Glucose Monitoring (CGM) in the Workplace		Silver    
8:50 AM - 9:50 AM	Workshop 3			
3A	Health	Innovative Footcare Models in Canada. The Future – Beyond Orthotics.		
3B	Health	Workplace Mental Health - Improving Access to Care		
3C	Disability Claims Roundtable (CLHIA members only)	Moderators: Sheila Karras, Joanne de Jong		
3D	Drug	Evidence Based Drug Management in B.C.		
3E	Life	Reading the Tea Leaves: the Drivers of Future Mortality Outcomes and the Impact on Insurers		
3F	Anti-Fraud	Navigating the Changing Skills Required in Fraud Management		
3G	Health/Disability	Sleep health programs: a revolutionary approach to improving employee health and safety and reducing disability risk		
9:50 AM - 10:50 AM	Networking Break in Exhibit Hall			
11:00 AM – 12:00 PM	Workshop 4			
4A	Dental	Recent Innovations in Dentistry – Are They a Boon or a Curse?		
4B	Health	Medical Cannabis – Where is the Medical Evidence Today?		
4C	Disability	Cognitive Job Coaching: the Secret to All Successful Return to Work Strategies		
4D	Life Claims Roundtable (CLHIA members only)	Moderator: Nathalie Cataford		
4E	Anti-Fraud	Navigating Privacy Legislation and Legal Risks in your Fraud Program		





4F	2019 Legal Update	Ian Dunbar, Stephen Hutchison, CLHIA		Platinum
12:00 PM – 12:50 PM	Lunch in Exhibit Hall			
1:00 PM - 1:45 PM	Plenary Speaker (coffee and dessert)	Mary Ann Baynton, Great West Life Insure Your Own Resilience: Preventing Burnout		
1:55 PM – 3:00 PM	Workshop 5			
5A	Health	A Multi-Discipline Approach to Compression Therapy		
5B	Disability	iCBT Digital Therapy: A BEACON for the Canadian Mental Health Crisis		
5C	Disability	Settlement Techniques for Disability Files		
5D	Critical Illness	New Treatments and Medical Progress in Neurological Diseases		
5E	Anti-Fraud	Real Crime, Real Consequences – the Fraud=Fraud Journey		
5F	General	'With a Kin You Can' - Kinesiology Services Prove to be a Benefit		
3:00 PM – 5:30 PM	Exhibit Hall Closing Reception and Exhibit Booth Draws			
6:00 – 10:00	Special Event: Game Play and dinner			
Thursday May 9 2019				
Time	Topic	Session	Room	
8:15 AM – 9:15 AM - Sponsored Breakfasts				
E	Breakfast Sponsored Seminar by Homewood Health	Rapid Impact – The Importance of Timely Access to Mental Health Services		
F	Breakfast Sponsored Seminar by Fineos	Global Claims Trends		

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G	Breakfast Sponsored Seminar by Medtronic	Medical Devices and Digital Health for Diabetes are transforming care. How will these Impact Benefit Plans?		<p>Gold</p> <p>dexcom</p> <p> MERCK INVENTING FOR LIFE</p> <p>Munich RE </p>
H	Breakfast Sponsored Seminar by Shift Technology	Using AI to Improve Accuracy in the Payment of Health Claims		
9:30 AM – 10:30 AM	Workshop 6			
6A	Dental	Dental Trends and Problematic Claims		
6B	Health	Biosimilars Panel – the Patient, Physician and Insurer Perspectives		
6C	Disability	Covering Cannabis in Canada		
6D	Health	A Deep Dive into Obstructive Sleep Apnea Supplies, Accessories and Trends		
6E	Critical Illness	What Have We Learned from the Courts on CI Claims Litigation?		
6F	Anti-Fraud Roundtable (CLHIA members only)	Fraud Forum: Fraud Fighting Toolkit-Dynamics and Strategies to Combat Healthcare Fraud		
6G	Health	The Future of Bracing		
10:30 AM – 10:45 AM	Bio Break			
10:45 AM – 11:45 AM	Workshop 7			
7A	Health	Demystifying the Orthopedic Shoe Once and For All!		
7B	Health	Future-Proof Your Claims Department		
7C	Disability	The Value of Data in Disability Claims: Assessing Claimant Motivation		
7D	Life	Life Insurance – Recent Developments in Caselaw		
7E	Anti-Fraud	Healthcare Fraud in the Post-Honesty World		



2019 Claims and Anti-Fraud
Annual Conference

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7F	Health	The Results: Tilray's Medical Cannabis Patient Survey		
12:00 PM – 12:45 PM	Lunch (Grab and Go available to take to the airport)			
12:45 PM – 1:00 PM	Closing Remarks and Gameboard Draw			